

Felixstowe Terminal Information

Important RHIDES Update

Dear customer,

The following information has been passed to us by the Port of Felixstowe in regards to RHIDES cards. We would kindly ask to read this information.

IMPORTANT RHIDES UPDATE

On the 18th December 2018 the company registration system will be withdrawn and the administration of driver's RHIDES cards will be undertaken by the Port of Felixstowe pass office team. Companies will no longer be able to access RHIDES.

HOW TO OBTAIN A RHIDES CARD?

In order for new drivers to obtain a RHIDES card, they will need to visit the Ports Pass office with their photographic ID AND a valid VBS or DFDS booking reference. Upon production of this detail, the pass office team will add them to the RHIDES system and issue a RHIDES card.

HOW WILL THIS AFFECT CURRENT DRIVERS?

A valid RHIDES card will transfer over and will continue to work. All current valid RHIDES cards will not need to be replaced.

This is the information we have at present from the Port of Felixstowe / DFDS. Should you require any further information , please contact the Ports pass office on +44 13494 604830

Websites: <http://www.rhides.com> + <https://www.portoffelixstowe.co.uk>