

Luxembourg, 16/03/2020

Dear Customer,

For the time being, CLdN Ro-Ro SA and Cobelfret Ferries NV remain fully operational. We will continue to run our regular services as long as crews on board of vessels remain healthy and sufficient stevedoring staff is available.

Following measures have been taken to assure the safety and health of all those involved as well as service continuity:

- Since Friday 13 March no more self-drives are accepted on board of our vessels;
- Contact between vessel crews and terminals are limited to the strict minimum;
- Strictest WHO and national hygiene recommendations were implemented on board of our vessels, with the local stevedores and in all our offices;
- Home office is being implemented to the maximum extent possible, whereby a minimum 50% of office staff works from home to secure continued operations;
- Business trips, face-to-face meetings and travelling between our offices have been suspended for the time being.

We will keep you updated on any further development and have the necessary contingency plans in place in case issues would arise.

Internal & external communication systems have been set up so we can keep you updated accordingly.

Best regards,

CLdN Ro-Ro SA/Cobelfret Ferries NV